



# NOSTA Greater Midwest Services

## LCL – Service Guarantee

2022/02/15

Your benefits – reliable supply chain planning or compensation  
**➔ YOUR NOSTA SERVICE GUARANTEE**



### Ocean Freight Services

- Weekly own LCL consolidation container service from Germany and Central Europe to Chicago
- Loading at NOSTA CFS in Hamburg
- Devanning at NOSTA bonded CFS (container-freight-station) in Chicago
- Controlled and monitored transit time
- Short transit time from Ramp to our CFS
- Availability of cargo within 12 hrs after arrival at CFS
- No waiting time at our CFS
- Customs clearance through our own inhouse custom brokerage team
- Dedicated delivery throughout the entire US-Midwest



### Terms & Conditions

- Booking confirmation received
- 5% compensation for delays of more than 2 days
- 15% compensation for delays of 3 – 5 days
- 25% compensation for delays of 6 – 12 days
- 50% compensation for delays over 13 days
- Compensation based on ocean freight rate CY/CY

Exceptions: strike, force majeure, unpredictable circumstances

### Service Guarantee

Guaranteed transit time of 28 days from container closing at origin up to arrival NOSTA Chicago warehouse

